

Cleaning & Guest Preparation



Cleaning and guest preparation are an important part of hosting on Airbnb



Listings with a 5-star cleanliness rating receive 20% more bookings (source: airbnb.com)

A robust guest preparation program should include the following elements

Robust
Cleaning



Fresh
Linens



Standard
Amenities



Personal
Touch



Ensure your listing is guest-ready with a thorough cleaning that removes all signs of previous stays



- Robust cleaning should be performed between each guest stay
- Cleaning should include:
 - Vacuuming and mopping floors
 - Dusting of furniture and fixtures
 - Wiping down of countertops, mirrors, knobs
 - Sanitization of toilet, tub, sink and shower
 - Removal of opened food and beverages from fridge
 - Special attention paid to removal of hair

Provide your guests with fresh sheets and towels to make their stay comfortable



- Guests spend the majority of their time in your listing sleeping and getting ready
- Fresh sheets and towels are an important requirement for guests to feel comfortable
- Linens provided should include:
 - Duvet Cover
 - Flat Sheet
 - Fitted Sheet
 - Pillowcases
 - Bath Towels
 - Hand Towels
- Pro Tip: Use white linens to instill confidence in your guests that your linens are fresh and clean

Make standard amenities available to your guests to address their personal needs



- Provide your guests with the same amenities they'd find in a hotel to ensure their stay is hassle-free
- Amenities should include:
 - Clothing storage (drawers and hanging space)
 - Fridge space
 - Toiletries (paper towels, toilet paper, soap, shampoo)
 - Cooking equipment (optional)

Always add a personal touch to ensure each guest's stay in your listing is memorable



- Guests often choose Airbnb over a hotel to stay like a local
- Make their experience local, unique and memorable by adding a personal touch
- Examples include:
 - Bottle of wine from local vineyard
 - Map/list of best local attractions
 - Souvenir representing your city
 - Quick personal tour of the neighborhood

The logo for Handy, featuring the word "handy" in a white, lowercase, rounded sans-serif font. The text is enclosed within a white, stylized outline that resembles a house or a service area, with a thick white diagonal line crossing through it from the bottom-left to the top-right.

handy

HANDY.COM

Handy, the leader in on-demand home services, makes managing your Airbnb listing effortless



Bookings Profile Free Cleanings^{NEW} Credits: \$0 Logout Help

Effortlessly maintain your vacation rental

Book cleaning, linen and key management services between guest stays

Book Now

We'll take care of the cleaning

The experienced independent cleaning professionals available through Handy's platform will ensure your listing is always guest-ready. If you're not satisfied with the work performed by your cleaner, we'll refund your money. It's as simple as that.

Handy enables seamless online booking of nearly 10,000 cleaning and home improvement professionals

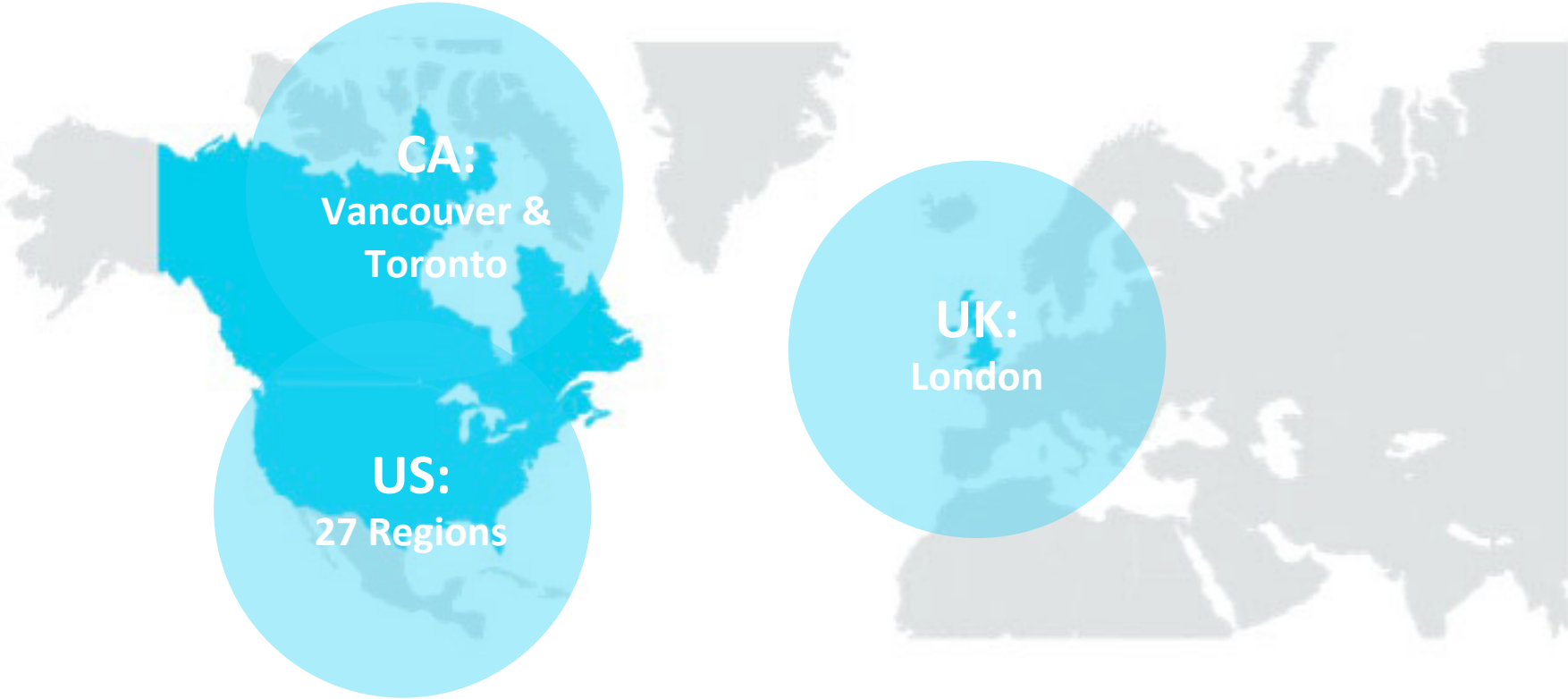


Background-checked

6+ years experience

Highly rated

Handy offers host services in nearly 30 major worldwide metropolitan / population centers



Through handy.com/host, hosts can effortlessly book cleaning, linen, and key management services

We'll take care of the cleaning

The experienced independent cleaning professionals available through Handy's platform will ensure your listing is always guest-ready. If you're not satisfied with the work performed by your cleaner, we'll refund your money. It's as simple as that.



Easily manage linens and keys for your listing

Add these optional services to your cleaning.



LINEN OR LAUNDRY SERVICE

Avoid the hassle of changing linens after each guest.



Linen Rental

Your beds will be neatly made with fresh, hotel-quality linens delivered fresh during your cleaning.

OR



In-Home Laundry

If there is a washer and dryer on premises, your cleaner can wash bedding and towels for your next guest.



EASY KEY MANAGEMENT

No need to be home, manage access remotely.



Handy Lockbox

A courier will attach a lockbox near your listing for use by your cleaner and guests.

OR



Handy Key Handling

Can't use a lockbox? Your keys will be stored at a secure location to provide access for future cleanings.

New hosts get their first 2-hour cleaning for only \$29 with promo code LEARN29 on handy.com/host

Get your first 2-hour
cleaning for only

\$29

Code: **LEARN29**

handy